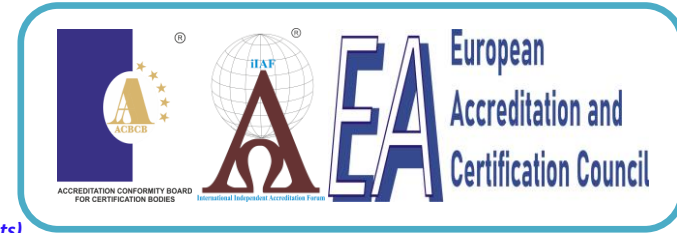# ICM Certification Private Limited

(Quality Conscious, Experienced Auditor and Technical Experts)

www.icmcertification.com

Why Certify?

ISO certification certifies that a management system has all the requirements for standardization and quality assurance.

ISO ([International Organization for Standardization](#)) is an independent, non-governmental, international organization that develops standards to ensure the quality, safety, and efficiency of products, services, and systems.

ISO certifications exist in many areas of industry, from Quality management, Environmental Management, Information Security Management to Medical Devices. ISO standards are in place to ensure consistency. Each certification has separate standards and criteria and is classified numerically.

Why choose ICMC as a Third Party Certification Body?

When your organization is certified against international management system standards, it proves to its customers, competitors, employees, and all stakeholders that it follows and uses best practices.

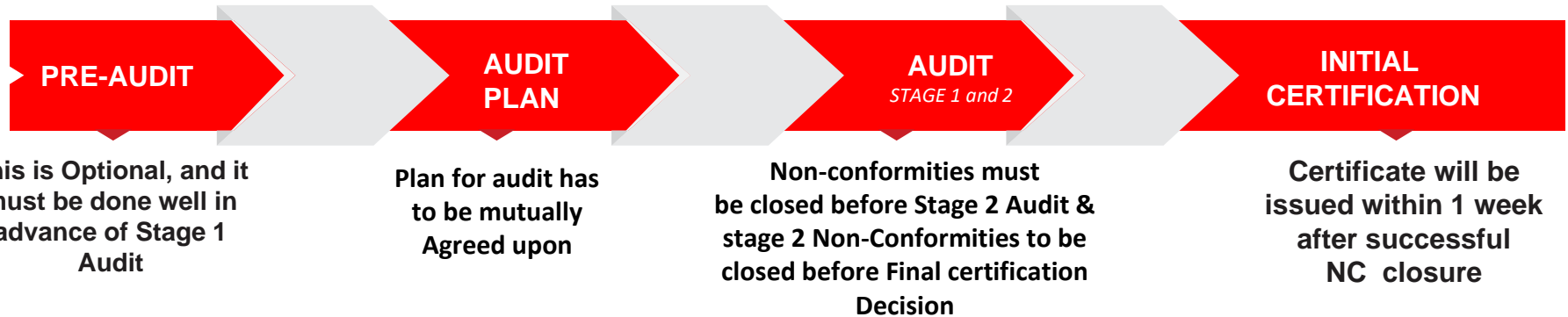So, how does a company decide ,which third party certification Registrar to choose ?

By ensuring that it is receiving valuable and credible certification services, by choosing an accredited certification body that is to be thoroughly audited on multiple standards and complies with international regulatory requirements by an accreditation body. ACCREDITATION CONFORMITY BOARD FOR CERTIFICATION BODIES (ACBCB) in our case.

ICMC is an ACBCB accredited certification body for management systems on a wide range of international standards. As a global provider of certification services, ICMC offers its expertise on multiple fields, including but not limited to Quality Management Systems, Information Security, Business Continuity, Service Management, Risk and Management, Health, Safety and Environment, etc.

We are accredited by ACBCB for ISO 9001:2015, ISO 14001:2015, ISO 45001:2018, ISO 13485:2016,ISO 22000:2018, ISO /IEC 27001:2013, IS0/IEC 20000-1:2011, ISO 21001:2018, ISO 29993:2017, ISO/IEC 10000-1:1998, ISO 26000, IS0 50001, Etc.

The certification process

YEAR 1 (INITIAL CERTIFICATION)

PRE-AUDIT → **AUDIT PLAN** → **AUDIT** *STAGE 1 and 2* → **INITIAL CERTIFICATION**

This is Optional, and it must be done well in advance of Stage 1 Audit

Plan for audit has to be mutually Agreed upon

Non-conformities must be closed before Stage 2 Audit & stage 2 Non-Conformities to be closed before Final certification Decision

Certificate will be issued within 1 week after successful NC closure

YEAR 2 (1st SURVEILLANCE AUDIT)

AUDIT PLAN → **SURVEILLANCE AUDIT 1**

YEAR 3 (2nd SURVEILLANCE AUDIT)

AUDIT PLAN → **SURVEILLANCE AUDIT 2**

RE-CERTIFICATION AUDIT

Within two months before the triennial certificate expiration

To find out how you can obtain the ICM certification, visit
www.icmcertification.com

CONTINUITY, RESILIENCE AND RECOVERY

Continuity, Resilience, and Recovery Systems include a set of activities that are based on strategic approaches for designing, managing and improving the processes and procedures that play an important role in delivering quality services and/or products in an Organization.

Certifying your Organizations against these standards ensures continuous improvement of information technology that is being used to meet Organizational goals. Implementing the standards that are included in CRR Management System portfolio will help organizations to remain resilient and attain quality IT services based on international best practices.

Our Continuity, Resilience, and Recovery Management Systems Certifications include the following standards:

•ISO 22301 – Business Continuity Management Systems;
•ISO 28000 – Supply Chain Security Management Systems;

Certifying your Organization against these standards will demonstrate that your organization is compliant with the requirements and is committed professionally to this area.

ISO 22301

Business Continuity Management Systems

Certification

Based on international best practices, ISO 22301 provides a framework that helps an Organization to identify and manage threats. Establishing an effective Business Continuity Management System (BCMS) within your Organization ensures that it will continue to run operations smoothly, maximize quality and efficiency, gain competitive advantage, and seize new opportunities and consumers. A BCMS will help Organizations to establish an approach to respond effectively to any disruption, provide continual assessments, and demonstrate compliance with customer requirements.

BENEFITS OF ISO 22301 CERTIFICATION

- Establishes a framework to identify, reduce, and manage threats for your organization
- Maximizes quality and efficiency using "Plan, Do, Check & Act" best practice approach
- Demonstrates that your organization is resilient
- Increases your competitive advantage
- Decreases the internal and external business continuity audit costs
- Maintains optimum client delivery levels
- Helps you to comply with all mandatory legal and regulatory requirements
- Identifies impacts of operational disruption and crucial improvements
- Improves your risk profile with clients, investors and stakeholders
- Increases consumer loyalty and trust
- Can be aligned with other ISO management systems standard

INFORMATION SECURITY
MANAGEMENT SYSTEM

Information Security Management System is crucial for Organizations because it helps them to maintain integrity and confidentiality of business processes. It also enables the integration of information security activities into the internal framework of the Organization which proves that security credentials and sensitive data are managed effectively.

By implementing an Information Security Management System (ISMS), your Organization will minimize the risks of damage or loss of sensitive information, manage effectively a data privacy approach, and successfully identify and assess risks based on best practices of international standards.

Our Information Security Management Certifications include the following standards:

•ISO 27001:2013 – Information Security Management Systems;

Certifying your management system against ISMS standards is a proof that your organization is successfully implementing and managing an information security management system by adopting security standards and frameworks based on best practices.

ISO/IEC 27001

Information Security Management

Systems Certification

Implementing the requirements of ISO/IEC 27001 in your organization is the right step towards demonstrating that you can address the challenges and risks in efficient ways, you have an operational planning for the information security risk assessment, and that you have established incident management and information security business continuity. Plus, this certification proves that your organization is properly securing, managing, and protecting valuable data and information assets through best practice structures, approaches and frameworks.

BENEFITS OF ISO/IEC 27001 CERTIFICATION

•Provides senior management with an efficient management process while handling information.

•Provides you with a competitive advantage.

•Provides reassurance to clients that their information is secure.

•Reduces costs due to incident and threat minimization.

•Demonstrates legislative, contractual, and regulatory compliance.

•Improves the ability of the Organization to recover its operations and continue business as usual.

•Shows commitment to information security throughout your organization.

•Caters to the integration between business operations and information security.

•Alignment of information security with the organization's objectives.

•Puts forward true value through enhancement of marketing opportunities.

•Keeps intellectual property and valuable information secure.

•Seizes opportunities to put forward true value through enhancement of marketing.

•Provides customers and stakeholders confidence in your ability to manage risk related to information security.

Service Management Systems include a set of activities which are important to achieve Organizational objectives. These strategic approaches involve : planning, strategies, policies, documentation and processes.

The certification of your management system against any one of the Service Management standards, enables your Organization to provide continuous enhancement by ensuring that IT service management processes and asset management frameworks are aligned with the best practices. It will help the Organization to better meet the requirements of their suppliers and customers.

Our Service Management Certifications include the following standards:

- •ISO/IEC 20000 – IT Service Management Systems;
- •ISO 55001 – Asset Management Systems;

Certifying your Organization against Service Management standards will demonstrate your Organization's reliability and high quality of service and also your commitment to use your assets in the most efficient and effective way.

ISO/IEC 20000

IT Service Management

Systems Certification

By implementing the ISO/IEC 20000 IT Service Management Systems (ITSMS) in your Organization, you will establish a structured approach based on best practices. This will allow your organization to have continual improvement, focus on the implementation of suitable and effective processes for maintaining the Organization`s goals and targets, comprehend responsibilities and efficiently manage costs. Most importantly, the organization will significantly improve the productivity and reliability among its personnel, customer satisfaction, and the quality of provided IT services.

BENEFITS OF ISO/IEC 20000 CERTIFICATION

• Establishes an on-going culture
• Decreases the number of incidents and enhances incident management.
• Globally recognized Certification.
• Provides a framework to integrate people, processes and technology.
• Helps to comprehend responsibilities better.
• Enhances quality and efficiency.
• Increases number of satisfied consumers.
• Explains best practices for service management.
• Increases awareness toward legislation.
• Boosts financial savings by managing costs.
• Improves organization reliability.

ISO 55001

Asset Management Systems

Certification

Adopting ISO 55001 standard into your Organization`s management system will boost the efficiency and effectiveness of the existing system, thus, helping it to achieve its targets, and reduce the costs and risks related to asset management. An asset management system provides a framework which is based on best practice approaches and ensures a significant improvement in quality assurance for customers. This helps to identify and encourage more efficient and time-saving processes , and accomplish a long term business growth.

BENEFITS OF ISO 55001 CERTIFICATION

• Improves services and organizational sustainability.

• Enhances the performance of an asset management and control of its life-cycle.

• Upgrades the quality assurance for customers/regulators.

• Provides and maintains business growth.

• Rectifies communication among departments.

• Improves efficiency and effectiveness leading to improved services and outputs.

• Assists towards funds to shareholders.

• Reduces risks and costs related to assets ownership.

• Achieves profits and long-term investment opportunities.

• Identifies and encourages more efficient and time saving processes.

• Enhances reputation through compliance.

GOVERNANCE, RISK AND COMPLIANCE

Governance, Risk and Compliance strategies and approaches help Organizations to identify, analyze, monitor and manage risk controls in order to maximize their benefits by having efficient tools for a better management, in place.

In today's world, the importance of Governance, Risk and Compliance (GRC) is substantial, thus, it is essential for organizations to become resilient and aware of the risks before they affect the business. By implementing GRC standards the Organization will validate that they use best practice approaches towards risk management, corporate governance and anti-bribery frameworks.

Our Governance, Risk and Compliance Certifications include the following standards:

- ISO 37001 – Anti-Bribery Management Systems.

Certifying your organization against Governance, Risk and Compliance standards will ensure an effective and efficient way of managing assets, risks, and bribery in order to create a better ethical business culture.

ISO 37001

Anti-Bribery Management
Systems Certification

Anti-bribery Management Systems (ABMS) are applicable to small, medium and large organizations, whether they operate in the public or private sector. The ABMS adopts anti-bribery policies into management systems of the organizations based on the best anti-bribery practices. Implementing ISO 37001 requirements makes your organization capable to prevent, detect, and address bribery towards better ethical business culture. In addition, showing compliance with an anti-bribery management system the organization will establish trust and credibility with its customers.

BENEFITS OF ISO 37001 CERTIFICATION

•Helps to fight bribery.

•Demonstrates that your organization implements, maintains and improves anti-bribery compliance program.

•Provides collaboration with stakeholders to monitor and manage risk throughout your organization and supply chain.

•Promotes ethical business culture.

•Improves performance of affected processes.

•Performs assessments of bribery risks, including due diligence.

•Implement the necessary measure designed to prevent, detect and address bribery.

•Proves employee's commitment to anti-bribery best practices.

•Protects the company, assets, shareholders, and directors from bribery.

•Monitors and manages risk throughout your business.

Health, Safety and Environment Management System provides a framework, which is based on the best international practices and processes that aim to help Organizations ensure the safety of their employees and reduce negative environmental impacts.

HSE Management Systems will assist you to understand the health and safety hazards, stay abreast of the changes in regulations and standard's requirements, demonstrate your professional commitment to create a safe and healthy workplace and adhere to the respective environmental regulations.

Our Health, Safety, and Environmental Management Systems Certifications include the following standards:

- ISO 14001 – Environmental Management Systems;
- ISO 22000 – Food Safety Management Systems;
- ISO 45001 – Occupational Health and Safety Management Systems;

Certifying your organization against HSE standards will demonstrate that it follows the best international practices and complies with the required laws and regulations.

ISO 14001

Environmental Management Systems

The framework provided by ISO 14001 can be followed to demonstrate the organization's awareness of its environmental impacts and thus benefit the environment. Certifying your organization against this standard will enable it to improve resource efficiency, credibility, environmental performance, emergency response, reputation, and compliance with the respective legislation. Furthermore, the organization's daily operations would become more sustainable and its ability to adapt to changes would increase.

BENEFITS OF ISO 14001 CERTIFICATION

- Demonstrate Organization's Commitment towards Environment.
- Controls the impact of activities on the environment.
- Reduces consumption and waste costs.
- Improves the management of environmental risks.
- Compliance with regulations of different countries.
- Protects the company and its stakeholders.
- Justifies that you are a responsible future focused organization.
- Improves your credibility and image.
- Improves environmental performance of supply chain.

ISO 22000

Food Safety Management

Systems Certification

ISO 22000 aims to help organizations establish a Food Safety Management System for the purpose of identifying, managing and controlling food safety hazards.
Certifying your Organization against this standard enables to reduce food safety risks, improve customer satisfaction, and prove its commitment to ameliorating the food safety system and developing and implementing preventive plans related to food safety. In addition, this certification helps the organization to find the sources of foreign matter and determine appropriate controls to effectively prevent recurrence.

ACBCB
Accredited
QMS
INS03201401

ICM
Certification
ISO 9001:2015

BENEFITS OF ISO 22000 CERTIFICATION

- Provides a framework related to food safety system.
- Ensures the engagement of HACCP and other preventive plans that ensure food safety.
- Updates your systems so that they stay effective.
- Increases the flexibility to changes.
- Integrates food safety systems and quality management schemes within an organization.
- Minimizes food safety risks.
- Enhances reputation and corporate image.
- Increases staff 's awareness of their responsibilities.
- Reduces costs of failures.
- Caters to enhanced customer satisfaction.

OH&S 45001

Occupational Health and Safety Management Systems

By implementing an Occupational Health and Safety Management System, based on best international practices, in your organization will allow it to promote a safe and healthy workplace, minimize risk to employees, reduce employee turnover, and improve overall performance. Likewise, it will ensure legislative and regulatory compliance and reduce the likelihood of prosecution and fines for the organization. Plus, certifying your organization's management system against this standard, boosts its reputation and significantly improves the staff's morale.

BENEFITS OF OH&S 45001 CERTIFICATION

- Eliminates or minimizes risks to employees.
- Minimizes the risks of production delays.
- Ensures the health and well-being of employees.
- Increases employee motivation through the provision of a safer workplace.
- Ensures legislative and regulatory compliance.
- Reduces the likelihood of prosecutions and fines.
- Promotes effective procedures and processes.
- Accrues cost savings.
- Improves the organization's worldwide reputation.
- Reduces on-site accidents and unplanned risks.
- Increases stakeholder confidence.

QUALITY MANAGEMENT SYSTEMS

Quality Management Systems are fundamental to meeting customer requirements and making you stand out from the crowd.

Implementing and certifying against Quality Management Systems proves that your organization has met the necessary requirements, regulations and policies at a national and international level. It justifies the organization's full commitment to quality, improving the effectiveness and efficiency of performance, and not only meet customers expectations but exceed them.
.
Our Quality Management Certifications include the following standards:

- ISO 9001 – Quality Management Systems;
- ISO 13485 – Medical Devices Quality Management Systems;

Certifying your organization against any of these standards will benefit you because
it covers different aspects, levels and functions of an organization.

ISO 9001

Quality Management

Systems Certification

ISO 9001 Quality Management standard is suitable for large organizations and small businesses, which are seeking to improve their internal management, operational processes and productivity. Implementing the ISO 9001 standard and obtaining its certification indicates that you have established a framework based on best international practices, which intend to help organizations achieve their objectives, decrease their internal costs, increase their revenues and most importantly improve the level of customer satisfaction.

BENEFITS OF ISO 9001 CERTIFICATION

- Enhances business performance.
- Sharpens your evidence for decision making.
- Demonstrates compliance with customer and regulatory requirements.
- Improves quality and service.
- Improves process integration.
- Identifies and encourages more efficient and time saving processes.
- Reduces operating costs related to waste, rework and non-value added activities
- Provides continual assessment and improvement.
- Increases market share as a certified organization.
- Maintains satisfied customers and enhances gaining potential customers.
- Puts forward true value through enhancement of marketing opportunities.
- Mandatory, if you want to tender for some public sector work.

ISO 13485

Medical Devices Quality Management Systems Certification

ISO 13485 provides a framework based best practices for manufacturers to address the directives and regulations regarding Medical Devices.

Certifying your organization against this standard will prove its commitment to the safety and quality of its products, which will in turn improve the organization's overall performance, eliminate uncertainties, and increase credibility, global recognition, and customer satisfaction. Furthermore, the standard requires organizations to develop a MDQMS in all sectors in order to conduct a comprehensive assessment of the existing management system's strengths and weaknesses.

BENEFITS OF ISO 13485 CERTIFICATION

- Meets regulatory requirements and customer expectations
- Assists in monitoring supply chain effectiveness
- Increases efficiency and reduce costs
- Produces safer and more effective medical devices
- Monitors, measures and analyzes processes and customer feedback
- Caters to a more effective risk management
- Increases access to more markets
- Minimizes product failures

TRANSPORTATION, TELECOM AND ENERGY

Transportation, Telecom and Energy standards include a set of activities, which intend to ensure qualitative processes and procedures within an organization such as the planning of processes, identifying customer needs, and setting organizational goals and objectives.

Obtaining a certificate against one of the Transportation, Telecom and Energy Management standards will enable your organization to provide high quality products and/or services, identify market needs, and ensure that all organizational operations are well-aligned with the respective goals and strategies.

Our Transportation, Telecom and Energy Management Certifications include the following standards:

- ISO 39001 – Road Traffic Safety Quality Management Systems;
- ISO 50001 – Energy Management Systems;

Certifying your organization against any of these standards will allow it to lead, monitor, and improve all its organizational operations by covering a variety of activities, processes and functions.

ISO 39001

Road Traffic Safety Management Systems Certification

ISO 39001, which is considered as the best benchmark for road traffic safety management, provides requirements that will enable your organization to prevent road traffic incidents and at the same time improve performance and compliance with regulatory requirements. By implementing the framework of ISO 39001, which is based on the best international practices, your organization will be able to identify and reduce the threats and risks related to road traffic safety. In addition, the organization will be able to reduce customer complaints, increase profit margins and gain competitive advantage.

- **More than 1.3 million fatalities occur each year;**
- **Approximately 20-50 million wind up being seriously injured;**
- **Only 28 countries have adequate road traffic laws;**
- **By 2030, injuries related to road traffic will be the 5th most common reason for loss of life.**

BENEFITS OF ISO 39001 CERTIFICATION

- Meets organizational safety and social responsibility targets
- Improves the organization's reputation
- Reduces traffic accidents
- Improves work environment
- Improves productivity
- Gains competitive advantage toward competitors
- Meets regulatory requirements and laws
- Reduces costs through improved efficiency
- Provides fewer administrative procedures with insurance companies.

ISO 50001

Energy Management Systems Certification

ISO 50001 is a management system that can be implemented in different types of organizations and help them improve energy performance, increase energy efficiency and implement cost saving approaches. By implementing the requirements of ISO 50001, your organization will improve environmental management and quality, which will lead to business sustainability. Certifying your organization against this standard, will enable it to enhance the security of energy supply, improve energy consumption and promote energy conservation practices.

BENEFITS OF ISO 50001 CERTIFICATION

- Reduces carbon footprint and greenhouse-gas emissions
- Meets mandatory energy efficiency goals and regulations
- Yields tenders for public sector works, which can be mandatory in some countries
- Reduces energy costs
- Enhances credibility intended for customers and stakeholders
- Acknowledges energy saving equipment
- Implements a more effective risk management
- Provides senior management with an efficient management process
- Demonstrates compliance with customer and regulatory requirements
- Improves corporate image
- Increases energy awareness among staff members at all levels

Our Clients

INDIA

hartron Haryana State Electronics Development Corporation Limited	बिहार सरकार All Govt. Industrial Training Institute	NATIONAL RURAL HEALTH MISSION राष्ट्रीय ग्रामीण स्वास्थ्य मिशन (2005-2012) Sadar Hospital Begusarai	कौशल बलम्
FORTUNE Member ITC's hotel group	**SAPTHAGIRI** HOSPITALITY PVT. LTD.	**Shrinath** SINCE 1978 **Group of Companies**	**Lords** PLAZA Exhilarating Hospitality Surat
Fortis HOSPITAL Kangra	**APMC** UNJHA Since 1954 AGRICULTURAL PRODUCE MARKET COMMITTEE	CUSTOM BROKERS' ASSOCIATION MUNDRA MCBA	**VELOX** CERAMIC
VIRGO LAMINATES | PLYWOOD | ACP ALUMINIUM | PVC	**Ajanta** QUARTZ	**SRS** Enduring Quality and Trust	**Redwop** LONG LIFE CONSTRUCTION

DHOLERA METRO CITY Residential Plots, Villas & Bungalows	**AAU** कृषवन्तो राष्ट्र कृषि संपन्नम्	**ABHILASHI UNIVERSITY** AU विद्या ददाति विनयम्	**Tantia University** Excellence Innovation Achievement
INDUSTRIAL TRAINING INSTITUTE (WOMEN), HISAR	LOKNAYAK JAI PRAKASH INSTITUTE OF TECHNOLOGY	**SIGMA** GROUP OF INSTITUTES KNOWLEDGE IS POWER	श्री हरितल्यप्रथाम कालिदास आर्ट्स कॉलेज
DELHI PUBLIC SCHOOL	**Digital Class** An Initiative By VCEC		**DAYANAND ARYA VEDIC PUBLIC SCHOOL** ओ३म् सा विद्या या विमुक्तये GANDHIDHAM
SECURITY PRINTERS OF INDIA PRIVATE LTD.	**TOLANI COMMERCE COLLEGE** ESTD. 1973 तमसो मां ज्योतिर्गमय ADIPUR - (KUTCH)	Kiri Cosmetics	**asort**

Rejuice — Really Refreshing	KANODIA TECHNOPLAST LIMITED — HERITAGE OF EXCELLENCE	I-ON	अवsar
Merit Organics Ltd.	ORANGE NUTRACEUTICAL	AVAS	sweet n zero — चीनी नही मिठास वही
AMBA	SSS Sai Shipping Services Group	KIAORA	FORTUNE SHIPPING SERVICES

OVERSEAS

VISTAS Qatar UAE	EASY WAY INTERNATIONAL FZE Makes the Way of Business Easy Qatar UAE	MOMENTA	CNA METALS GROUP
Metal Manufact Nigeria Ltd	MRI METAL RECYCLING INDUSTRIES LIMITED	Lmi MICROSCOPES LEEDZ MICROIMAGING LTD.	WHIZ Passionate about software An ISO 9001:2008 Certified Company
ICS International Crew Services	SHAN TRANSLATION Шан Транслейшн		

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